



EMERGENCY BROADBAND BENEFIT CONSUMER INFORMATION

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West Texas Rural Telephone and W.T. Services announced that they are working to help build consumer awareness about the Emergency Broadband Benefit Program (EBBP). This is a temporary [FCC program](#) to help families and households struggling to afford broadband internet service during the COVID-19 pandemic.

The Emergency Broadband Benefit provides:

- Up to \$50/month discount for broadband service;
- A one-time discount of up to \$100 for a laptop, desktop computer, or tablet purchased through a participating provider if the household contributes more than \$10 but less than \$50 toward the purchase price.

The Emergency Broadband Benefit is limited to one monthly service discount and one device discount per household.

Who is Eligible?

A household is eligible if a member of the household meets one of the criteria below:

- Has an income that is at or below 135% of the Federal Poverty Guidelines or participates in certain assistance programs, such as SNAP, Medicaid, or [Lifeline](#);
- Receives benefits under the free and reduced-price school lunch program or the school breakfast program, or did so in the 2019-2020 school year;
- Received a Federal Pell Grant during the current award year;
- Experienced a substantial loss of income due to job loss or furlough since February 29, 2020; or
- Meets the eligibility criteria for a participating broadband provider's existing low-income or COVID-19 program.

Check out www.fcc.gov/broadbandbenefit for a **Consumer FAQ** and other program resources.

Three Ways to Apply

1. **Contact your preferred participating broadband provider** directly to learn about the application process. The friendly staff at West Texas Rural Telephone (806-364-3331) or W.T. Services (806-360-9000) will be glad to help you out.
2. **Go to GetEmergencyBroadband.org** to apply online and to find participating providers near you.
3. **Call 833-511-0311 for a mail-in application**, and return it along with proof of eligibility to:
Emergency Broadband Support Center
P.O. Box 7081
London, KY 40742

Call 833-511-0311

or find more information about the Emergency Broadband Benefit at www.fcc.gov/broadbandbenefit